

Investigating virtual communication model of distance separated grandparents and grandchildren

Diary Study



Dear Grandparent, here is an example of a diary entry:

Dear Diary,

Today I did skype with my daughter who is living in Vancouver. I asked her about my granddaughter and I found out she will see her dentist tomorrow and she fears of that. I asked my daughter to call her so I can talk about it with her. First I asked her to show me her paintings and new toys and then I told her that I know that she is gonna go to dentist tomorrow. She told me that she hates going to dentist. So, I told her how visiting a dentist could help her to have clean and healthy teeth. I also told her a story about a (fictional) girl named Dory who didn't like to go to the dentist and now she has very ugly teeth. After this story I asked her to show me how she brushes her teeth since I wanted to make sure that she brushes correctly but she refused and she tried to convince me that her dad usually shows her how to do it. Then she seems to get tired of talking about dentistry stuff and asked me to tell her one of her favorite stories. I started to tell her "Jack and the Beanstalk" but at the middle of the story her dad arrived home, she got so excited to have her dad around. So I stopped the story. My son in law said hi and he told me that I should be proud of my granddaughter since now she cleans her room once a week. He then took the laptop to my granddaughter's room to show me around. He was right and there was no toy on the floor, but she didn't make her bed. My son in law told me that it is still difficult for her to make her bed on her own and since her mommy was busy she couldn't help her in it. So I tried to tell her how to make her bed. I took my laptop to my bedroom as well and showed her how I make my bed. As I found out my granddaughter liked to spend some time with her daddy, we said goodbye.

Sincerely,

Participant X

[Click here to enter your diary](#)



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First Name:

Tell me a story of last time you communicated with your grandkid(s). (i.e. what did you talk about, what did she like to talk about, what did you like to talk about, how long did you talk,etc.)
To ensure anonymity, we encourage you to use initials when referring to the person's name.

Try to mention as many details as you remember. There is an example at the bottom of this page.

How did you communicate? (ie. Skype, FaceTime, txt message, Email,etc).
If you didn't use any, describe what other communication technologies you might have used.

- ☐ Skype
☐ FaceTime
☐ Phone
☒ Other

**Was there anything that you wanted to talk about with your grandkid(s) but you couldn't ?
if yes please provide more details**

Did you do any activity together? (ie. reading books, listening to the music, doing exercise)

If you have more than one grandchild communicating with you at this session, did you notice any conflict between them? (If yes, please provide more details)

Did you notice any concern from the parents while you were talking? (If yes, please provide more details)

Was the time of conversation enough to keep the kid(s) engaged?

Submit